

## Team Skills Workshop

**Topic:** Most clinicians do not use reliable communication language and lack the knowledge or skills needed to build a just culture, creating a safe environment for team members to speak up about safety concerns. This session will explore these areas and will help develop these skills in participants.

**Date:** 11/26/2019

**Location:** Warren, MI

**Accreditation:**

The MEDNAX Center for Research, Education, Quality and Safety is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

The MEDNAX Center for Research, Education, Quality and Safety designates this Live Activity for a maximum of 4.00 AMA PRA Category 1 Credits™. Physicians should only claim credit commensurate with the extent of their participation in the activity.

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The MEDNAX Center for Research, Education, Quality and Safety designates this Live Activity for a maximum of 4.00 nursing contact hour(s). Participants should only claim credit commensurate with the extent of their participation in the activity.

**Disclosure of Financial Relationships:**

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*The planners, moderators or speakers of this activity have the following financial relationship(s) with commercial interests to disclose:*

**Hilja Dodd Sousa Conceicao, CHCP, CPHQ** Disclosure(s) - I/we have no financial relationships to report.

**Diana Galvis, MBA** Disclosure(s) - I/we have no financial relationships to report.

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**Jeffrey Shapiro, MD** Disclosure(s) - I/we have no financial relationships to report.

**Commercial Support:**

There is no commercial support for this educational activity.

**Purpose or Objectives: At the conclusion of this activity, the participant will be able to:**ACCME Objectives

1. Describe the use of safety tools in a specific practice setting.
2. Discuss the concept of just culture to create a safe environment.
3. Discuss the use of reliable communication language and advocacy to enable all team members to speak up about safety concerns.
4. Describe methods to promote large groups of clinicians in a practice setting to function as a team.

ACCME Outcomes – Participants will utilize strategies learned in this activity to provide safe patient care in a just culture environment.

**CME - ACGME/ABMS Competencies** addressed in this activity include practice-based learning and improvement and interpersonal and communication skills.

ANCC Learning Outcomes

1. Describe the use of safety tools in a specific practice setting.
2. Discuss the concept of just culture to create a safe environment.
3. Discuss the use of reliable communication language and advocacy to enable all team members to speak up about safety concerns.
4. Describe methods to promote large groups of clinicians in a practice setting to function as a team.

**CNE - IOM Competencies** addressed in this activity include: Work in interdisciplinary teams; Employ evidence-based practice; Apply quality improvement.

**Evaluation, Attendance and Credit:**

Within <https://mednax.cloud-cme.com>, click My CE and then select Evaluations and Certificates. Follow the instructions to record attendance/time spent and complete the brief evaluation. You will have the option to email the certificate of attendance to your mailbox.