

Team Skills Workshop - New Hire

Topic: Most clinicians do not use reliable communication language and lack the knowledge or skills needed to build a just culture, creating a safe environment for team members to speak up about safety concerns. This session will explore these areas and will help develop these skills in participants.

Date: 1/28/2020

Location: Atlanta, GA

Accreditation:

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Hilja Dodd Sousa Conceicao, CHCP, CPHQ Disclosure(s) - I/we have no financial relationships to report.

Jeffrey Shapiro, MD Disclosure(s) - I/we have no financial relationships to report.

Commercial Support:

There is no commercial support for this educational activity.

Objectives: At the conclusion of this activity, the participant will be able to:

1. Describe the use of safety tools in a specific practice setting.
2. Discuss the concept of just culture to create a safe environment.
3. Discuss the use of reliable communication language and advocacy to enable all team members to speak up about safety concerns.
4. Describe methods to promote large groups of clinicians in a practice setting to function as a team.

ACGME/ABMS Competencies - Practice-based Learning and Improvement; Interpersonal and Communication Skills

Evaluation, Attendance and Credit:

Within <https://mednax.cloud-cme.com>, click My CE and then select Evaluations and Certificates. Follow the instructions to record attendance/time spent and complete the brief evaluation. You will have the option to email the certificate of attendance to your mailbox.