



Leadership Development Institute

Topic: Many clinicians do not use reliable communication language and lack the knowledge or skills needed to build a just culture, and/or creating a safe environment for team members to speak up about safety concerns. This session will explore these areas and will help develop these skills in participants.

Date: 9/11/2019

Location: Warren, MI

Accreditation:

The MEDNAX Center for Research, Education, Quality and Safety is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

The MEDNAX Center for Research, Education, Quality and Safety designates this Live Activity for a maximum of 3.50 *AMA PRA Category 1 Credits™*. Physicians should only claim credit commensurate with the extent of their participation in the activity.

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The MEDNAX Center for Research, Education, Quality and Safety designates this Live Activity for a maximum of 3.50 nursing contact hour(s). Participants should only claim credit commensurate with the extent of their participation in the activity.

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Jeffrey Shapiro, MD Disclosure(s) - I/we have no financial relationships to report.

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Diana Galvis, MBA Disclosure(s) - I/we have no financial relationships to report.

Kassandra S Greci, DNP, APRN, WHNP-BC Disclosure(s) - I/we have no financial relationships to report.

Commercial Support:

There is no commercial support for this educational activity.

Purpose or Objectives: At the conclusion of this activity, the participant will be able to:

ACCME Objectives

1. Describe the need for a safety program in the context of the perioperative setting.
2. Discuss the concept of just culture to create a safe environment.
3. Identify tools to build, manage, and contribute to a leadership team.
4. Describe strategies to effectively handle conflict and resistance.

ANCC Learning Outcomes

1. Describe the need for a safety program in the context of the perioperative setting.
2. Discuss the concept of just culture to create a safe environment.
3. Identify tools to build, manage, and contribute to a leadership team.
4. Describe strategies to effectively handle conflict and resistance.
5. Review concepts discussed and how to proceed.

Evaluation, Attendance and Credit:

Within <https://mednax.cloud-cme.com>, click My CE and then select Evaluations and Certificates. Follow the instructions to record attendance/time spent and complete the brief evaluation. You will have the option to email the certificate of attendance to your mailbox.